

EVALUATION OF THE QUALITY OF USING PUBLIC TRANSPORT

N. B. Shanazarova

Senior Teacher

Tashkent State Thanspot University

ABSTRACT

In this article, the development of the transport sector of our country is considered the most important and urgent requirement of the time, so it is necessary to study the experience and methods of advanced foreign countries in the development of the transport sector and apply them in the transport sector.

Keywords: automated payment system, efficiency, financial stability, dispatch service.

Due to the rapid development of the economic potential of our country, due to the growth of the population and living standards, the demand for the development of this system, which is considered one of the main aspects of public transport and economy in our country, is increasing day by day. Decree No. PF-5647 dated February 2019 and "On the Organization of Transport Activities of the Republic of Uzbekistan" dated February 1, 2019 PQ-4143 and in accordance with the decision of the President of the Republic of Uzbekistan No. PQ-111 of February 2, 2022 on additional measures for the further development of the Tashkent city public transport system, according to the relevant decisions of the Cabinet of Ministers increase the quality of transport activities by identifying existing problems in the transport system of our country and eliminating them growth is one of the main tasks before us.

Joint Stock Company "Tashshahartranskhizmat" of the President of the Republic of Uzbekistan dated October 9, 2013 "On measures to further improve the system of passenger transportation in Tashkent" No. PQ-2048, Ministers of the Republic of Uzbekistan Decision No. 308 of November 13, 2013 "On organizational measures to further improve the city passenger transport system", 2013 of the State Committee for Privatization, Monopolization and Competition Development of the Republic of Uzbekistan - established on the basis of the order No. 20 k-PO dated November 26.

Toshshahartranskhizmat joint-stock company performs the following types of activities and services to achieve its goals:

- Regardless of the forms of ownership, the enterprises and organizations that are part of the society to fully satisfy the needs of the population for quality services provided by the city passenger transport, as well as the efficiency of their work and financial coordination of activities aimed at increasing stability;
- To ensure the safety of passenger transport and a high level of passenger service culture, control over compliance with the order, schedule and intervals of vehicle movements in public transport;
- Introduction of an automated payment system in public transport;

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- Organization of the dispatching service, automation of transportation management processes, provision of a general information system for the disposal of vehicles;
- To provide a general information system for the disposal of tools;
- Drawing up traffic schedules of routes, controlling the execution of traffic schedules and keeping records of completed trips;
- The introduction of digital technologies related to the management of urban passenger transport into the city passenger transport system, the observance of public transport timetables and intermediate travel times, the introduction of a remote (GPS) control system of traffic formations in (on-line) mode;

Today, there are 8 branch-type bus depots with the status of a legal entity in the system of the Toshshahartranskhizmat joint-stock company, which carry out passenger transportation on 131 city routes by large and medium-capacity buses, "Toshavtota" "Mirkhizmat" UK provides centralized service and repair of large and medium-capacity buses, as well as centralized procurement of spare parts and materials for bus fleets through competitive tendering. provides, "Toshyoluchytranskhizmat" UK sells monthly travel tickets and e-cards, as well as provides dispatching services to enterprises providing services for passenger transportation in city public transport, which are part of the society.

The main essence of the perspective development strategy of "Toshshahartranskhizmat" Joint Stock Company is to create a convenient and attractive urban public transport system in the city of Tashkent, that is, first of all, convenient lanes for passengers, secondly, lanes for bicycle transport, and the next turn is urban public transport. is to create convenient infrastructures for transportation.

The main approaches to the implementation of a promising development strategy are as follows:

- Development of the city's public transport infrastructure, including the creation of a network of new routes;
- Updating the traffic structure (buses) with modern "green" types;
- Is to create a system of transport links and introduce differentiated fares convenient for passengers.

The main goals of the prospective development strategy of Toshshahartranskhizmat" Joint Stock Company are:

- To develop the transport infrastructure and increase the level of use of public transport by the population, ensuring the priority of public transport;
- Introduction of advanced technologies for digitization of transport system management;
- Introduction of a planning mechanism for prospective development of the transport system;
- Introduction of a network of fundamentally new routes of surface public transport;

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In 2022, it is planned to purchase 190 new large-capacity MAN buses running on natural gas, 200 medium-capacity SAZ LE60 buses and 20 large-capacity electric buses.

In recent years, the reduction of the state monopoly in the transport sector, the introduction of modern corporate management principles in the industry and enterprises, public-private partners, digitization, the use of new initiatives in the expansion of foreign trade, and the expansion of membership in international transport logistics systems have been targeted directions. Systematic reforms are being carried out.

In conclusion, it is possible to say that now, because the development of the transport sector of our country is considered the most important and urgent requirement of today's era, decisions, decrees, proposals and strategies are being developed by the head of our state and relevant state bodies. or studying the experience and methods of foreign countries and applying them in the field of transport is defined as one of the main tasks.

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